MEETING AGENDA
REGULAR MEETING OF THE GOVERNING BOARD OF SRFECC

Tuesday, April 9, 2024,   9:00 AM   Sacramento Metropolitan Fire Department
10545 Armstrong Avenue, CA 95655

THE BOARD WILL CONVENE IN AN OPEN SESSION AT 9:00 A.M.

Call to Order   Chairperson
Roll Call of Member Agencies   Clerk of the Board

PRIMARY BOARD MEMBERS

Chad Wilson, Chairperson   Assistant Chief, Folsom Fire Department
Scott Williams, Vice Chairperson   Assistant Chief, Sacramento Fire Department
Christopher Greene, Board Member   Assistant Chief, Sacramento Metropolitan Fire District
Troy A. Bair, Board Member   Deputy Chief, Cosumnes Community Services District

PLEDGE OF ALLEGIANCE

AGENDA UPDATE: An opportunity for Board members to (1) reorder the agenda; and (2) remove agenda items that are not ready for presentation and/or action at the present Board meeting.

PUBLIC COMMENT: An opportunity for members of the public to address the Governing Board on items within the subject matter jurisdiction of the Board. The duration of the comment is limited to three (3) minutes.

PRESENTATION:

None

RECESS TO CLOSED SESSION:

1. CONFERENCE WITH LABOR NEGOTIATOR*
   Pursuant to Government Code Section 54957.6

   Center Negotiator(s)   Lindsay Moore, Counsel
                                         Josh Freeman, Chief Executive Director

   Employee Organization(s)   Teamsters Local 150/Local 522
                                         Teamsters Local 856/Local 522
                                         Unrepresented Administrators

2. PERSONNEL ISSUES*
   Pursuant to California Governing Code Section 54957

   Employee Evaluation: Chief Executive Director
                                         Operations Manager
                                         Administrative Manager

*INDICATES NO ATTACHMENT

3. CONFERENCE WITH LEGAL COUNSEL: Anticipated Litigation*
Pursuant to California Government Code Section 54956.9(b) The Board will meet in closed session to discuss significant exposure to litigation.

   One (1) potential case(s).

RECONVENE TO OPEN SESSION:

CONSENT AGENDA: Matters of routine approval including, but not limited to Board meeting synopsis, payroll reports, referral of issues to the committee, and other consent matters. The Consent Agenda is acted upon as one unit unless a Board member requests separate discussion and/or action.

1. Regular Board Meeting Synopsis (March 26, 2024)   Page 4

PROPOSED ACTION: Motion to Approve Consent Agenda

STAFF REPORTS/ACTION ITEMS:

1. **SUBJECT: Regional Chaplain Program** (Staff Report 24-4)   Page 8

   a. *Recommendation:*
   - Approve a volunteer position(s) within the SRFECC to serve as the Regional Chaplain.
   - Authorize the lease of an additional staff vehicle.
   - Authorize SRFECC to enter into a contract, as needed, with the Regional Chaplain program with no expiry.

2. **SUBJECT: Peraton Enhancement Quote** (Staff Report 24-5)   Page 10

   a. *Recommendation:* Consider approval of the updated CommandPoint CAD Enhancement quote received from Peraton

DISCUSSION/POSSIBLE ACTION:

   None

INFORMATION:

   None

CORRESPONDENCE:

 None

CENTER REPORTS:

 None

ITEMS FOR DISCUSSION AND POTENTIAL PLACEMENT ON A FUTURE AGENDA:
*INDICATES NO ATTACHMENT

None

BOARD MEMBER COMMENTS:

None

ADJOURNMENT:

The next scheduled Board Meeting is Tuesday, April 23, 2024

LOCATION: Sacramento Metropolitan Fire District
                    10545 Armstrong Avenue, CA 95655

TIME: 9:00 a.m.
                    Board Members, Alternates, and Chiefs

POSTED: 10230 Systems Parkway, Sacramento, CA 95827
                    www.srfecc.ca.gov
                    10545 Armstrong Ave, Mather, CA 95655-4102

DISABILITY INFORMATION:

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Chief Executive Director's Office at (916) 228-3070. Notification at least 48 hours prior to the meeting will enable the Center to make reasonable arrangements to ensure accessibility to this meeting.

POSTING:

This is to certify that on April 5, 2024, a copy of the agenda was posted at the following locations:

— 10230 Systems Parkway, Sacramento, CA 95827
— 10411 Old Placerville Rd – Suite #210, Sacramento, CA 95827
— The Center's website at – www.srfecc.ca.gov
— 10545 Armstrong Ave, Mather, CA 95655-4102

ATTEST:

MELLISA BERNETT
CLERK OF THE BOARD

*INDICATES NO ATTACHMENT

MEETING MINUTES
GOVERNING BOARD MEETING

Tuesday, March 26, 2024,　　　　　**9:00 AM**　　Sacramento Metropolitan Fire Department
　　　　　　　　　　　　　　　　　　　　　　　　　　10545 Armstrong Avenue, CA 95655

GOVERNING BOARD MEMBERS PRESENT

Chad Wilson, Chairperson　　　　　　　　Assistant Chief, Folsom Fire Department
Scott Williams, Vice Chairperson　　　　　Assistant Chief, Sacramento Fire Department
Christopher Greene, Board Member　　　　Assistant Chief, Sacramento Metropolitan Fire District
Troy A. Bair, Board Member　　　　　　　Deputy Chief, Cosumnes Community Services District

GOVERNING BOARD MEMBERS ABSENT

　　None

COMMUNICATIONS CENTER MANAGEMENT

Julee Todd　　　　　　　　　　　Operations Manager
Marissa Shmatovich　　　　　　　Administration Manager

OTHERS IN ATTENDANCE

Lindsay Moore　　　　　　　　　　Counsel, SRFECC
Mellisa Bernett　　　　　　　　　　Office Specialist, SRFECC
Casey Quintard　　　　　　　　　　Operations Supervisor, SRFECC
Yvonne Vasquez　　　　　　　　　Training Supervisor, SRFECC
Julia McDaniel　　　　　　　　　　Dispatcher II, SRFECC
Tara Poirier　　　　　　　　　　　EMS Supervisor. SRFECC

The meeting was called to order and roll call was taken at 9:04 a.m.

1. The Pledge of Allegiance was recited.
2. There were no agenda updates.
3. There was no public comment.

PRESENTATION:

　　None

CLOSED SESSION:

1. CONFERENCE WITH LABOR NEGOTIATOR*
   Pursuant to Government Code Section 54957.6

*INDICATES NO ATTACHMENT

<table>
<tr><td>Center Negotiator(s)</td><td>Lindsay Moore, Counsel
Josh Freeman, Chief Executive Director</td></tr>
<tr><td>Employee Organization(s)</td><td>Teamsters Local 150
Teamsters Local 856
Unrepresented Administrators</td></tr>
</table>

2. PERSONNEL ISSUES*
   Pursuant to California Governing Code Section 54957

   a. Employee Evaluation: Chief Executive Director
                                Operations Manager
                                Administration Manager

   Employee Discipline/Dismissal/Release: (1) position

3. CONFERENCE WITH LEGAL COUNSEL: Anticipated Litigation*
   Pursuant to California Government Code Section 54956.9 (b) The Board will meet in closed session to discuss significant exposure to litigation.

   One (1) potential case(s)

The closed session was convened at 9:01 a.m.

The open session was reconvened at 10:12 a.m.

1. The Board received an update; no formal action was taken.
2. The Board received an update; no formal action was taken.
3. The Board received an update; no formal action was taken.

CONSENT AGENDA: Matters of routine approval including, but not limited to Board meeting synopsis, payroll reports, referral of issues to committee, other consent matters. A Consent Agenda is acted upon as one unit unless a Board member requests separate discussion and/or action.

1. A motion was made by Chief Bair and seconded by Chief Williams to approve the Consent Agenda for the following:

   a. Regular Board Meeting Synopsis - February 27, 2024

   AYES: Sacramento Fire Department, Sacramento Metropolitan Fire, Cosumnes
         Community Services District, Folsom Fire Department

NOES:
ABSENT:
ABSTAIN:

Motion passed.

ACTION ITEMS:

None

*INDICATES NO ATTACHMENT

DISCUSSION/POSSIBLE ACTION:

None

INFORMATION:

1. Communications Center Statistics
2. Financial Reports
3. SRFECC Board Up Contractor Selections, Contract Years 2024-2027
4. Service Anniversaries – March 2024

CENTER REPORTS:

None

CORRESPONDENCE:

None

ITEMS FOR DISCUSSION AND POTENTIAL PLACEMENT ON A FUTURE AGENDA:

None

BOARD MEMBER COMMENTS:

1. <u>Chief Greene</u>

   Chief Greene expressed continued appreciation to staff for their hard work.

2. <u>Chief Bair</u>

   Chief Bair expressed gratitude to all for their dedication and contributions.

3. <u>Chief Williams</u>

   Chief Williams reported that he recently visited the center to see the ongoing projects. He expressed enthusiasm about the progress and changes, stating his pride in the organization's current position and anticipation for the upcoming ACE visit.

4. <u>Chief Wilson</u>

   Chief Wilson acknowledged the positive project advancements and thanked all for their contributions.

ADJOURNMENT:

*INDICATES NO ATTACHMENT

The meeting was adjourned at 10:15 a.m.

ATTEST:

Mellisa Bernett
_____
MELLISA BERNETT
CLERK OF THE BOARD

_____
CHAD WILSON
CHAIRPERSON

_____
SCOTT WILLIAMS
VICE CHAIRPERSON

*INDICATES NO ATTACHMENT

Sacramento Regional Fire/EMS Communications Center
10230 Systems Parkway, Sacramento, CA 95827-3007
www.srfecc.ca.gov

STAFF REPORT (REPORT 24-4)

DATE: April 4, 2024

TO: Board of Directors

FROM: Josh Freeman, Chief Executive Director

SUBJECT: REGIONAL CHAPLAIN PROGRAM

RECOMMENDATION

The Board of Directors:

1. Approve a volunteer position(s) within the SRFECC to serve as the Regional Chaplain.
2. Authorize the lease of an additional staff vehicle.
3. Authorize SRFECC to enter into a contract, as needed, with the Regional Chaplain program with no expiry.

BACKGROUND/ANALYSIS

The regional chaplain program has been managed by Sacramento Metropolitan Fire District since its merger some 24 years ago. As an asset utilized by all Sacramento region fire agencies, a request was made to evaluate the feasibility of transitioning the program to SRFECC to maintain consistency with regional programs. Centralizing regional programs ensures accessibility by all agencies and provides for appropriate cost sharing.

Maintaining the current model, SRFECC has evaluated the chaplain program and is confident that it can be transitioned with minimal interruption. The chaplain(s) will become volunteer employees of SRFECC and will be appropriately supported with transportation, worker's compensation, IT and communications, and workspace as needed.

The Chief Executive Director will manage the Chaplain Program, and the executive assistant will provide administrative support as needed.

FINANCIAL ANALYSIS

*   All employees of SRFECC must successfully pass a background investigation. This is a standardized process with a cost of $800.
*   The addition of a volunteer employee to worker's compensation has no financial impact.
*   An additional duty vehicle will need to be added to the fleet. Vehicles will be rotated/assigned as appropriate. The financial impact for SRFECC will consist of a lease amount of $4800/yr., an increase to the fuel budget of $1200/yr., labeling of the vehicle estimated at $500, and an increase to vehicle insurance of $700.
*   The Chaplain will be issued a laptop and cell phone at a cost of $1800 and $45 monthly.

The estimated financial impact of this program is a one-time cost of $3100 and a reoccurring cost of $6745/yr.

This position addition is in alignment with the Strategic Blueprint and Growth Strategy Focus Area #1 *Ensuring the People and Systems are in place to Continue to Deliver Best-in-Class 9-1-1 Services*.

JOSH FREEMAN
CHIEF EXECUTIVE DIRECTOR

Sacramento Regional Fire/EMS Communications Center
10230 Systems Parkway, Sacramento, CA 95827-3007
www.srfecc.ca.gov

STAFF REPORT (REPORT 24-5)

DATE:　　　　April 4, 2024

TO:　　　　　Board of Directors

FROM:　　　　Josh Freeman, Chief Executive Director

SUBJECT:　**PERATON ENHANCEMENT QUOTE**

RECOMMENDATION

The Board of Directors:

1. Consider approval of the updated CommandPoint CAD Enhancement quote received from Peraton.

BACKGROUND/ANALYSIS

In 2019, SRFECC entered into a contract with Northrop Grumman, now Peraton, under emergency circumstances, to purchase CommandPoint CAD to replace our aging CAD program. Since then, multiple amendments, system updates, readiness testing sessions, and functionality tests have been performed.

Recently, Peraton and SRFECC personnel gathered to ensure an understanding of SRFECC's needs to make CommandPoint CAD meet SRFECC's operational needs without compromising the level of service or negatively impacting workflow. Peraton utilized that information to provide a quote for needed changes and associated costs.

On March 15, 2024, SRFECC received an updated quote from Peraton.
- Command Point CAD Server Storage and Memory Upgrade $37,810.00
- Command Point CAD Project Enhancements $823,996.61

The enhancements quoted have been identified as required by SRFECC personnel to meet operational needs. The additional storage and memory upgrade was unplanned and not previously communicated as a need.

During the week of April 1, 2024, SRFECC began internal system readiness testing with the current version of Command Point CAD. The testing has progressed slowly, and some issues have been identified. A program update is expected within the next week and further internal system readiness testing will be performed.

FINANCIAL ANALYSIS

The cost of the server storage and memory upgrade, along with the project enhancements, is not currently a budgeted item. SRFECC staff must identify funds or secure financing to complete this project.

A modern CAD that meets SRFECC's operation needs aligns with our 2030 Strategic Blueprint and Growth Strategy Focus Area 1-E *Continually modernize the Center's technology and systems infrastructure.*

DocuSigned by:

JOSH FREEMAN
CHIEF EXECUTIVE DIRECTOR

Attachments: CR-203424 SRFECC Quote Letter March 15 2024 Final .pdf

![Peraton]

12975 Worldgate Drive, Suite 7322
Herndon, Virginia 20170

March 15, 2024   **CR-203424**

Marissa Shmatovich   Sent via email to MShmatovich@srfecc.ca.gov
Sacramento Regional Fire / EMS Communications Center
10411 Old Placerville Road
Sacramento, CA 95827

Subject: Peraton Proposed Sacramento Regional Fire/ EMS Communications Center
("SRFECC") CommandPoint® (CP) AD, Mobile & ViewPoint™ Enhancements

Reference: 1) Peraton's Letter to SRFECC dated March 4, 2024
            2) Sacramento Regional Fire/EMS Communications Center Amended and Restated
               Software License and Service Agreement—Upgrade from COBOL CAD to
               CommandPoint® CAD Product Suite (the "Agreement"), executed March 19,
               2019- Exhibit 2

Dear Ms. Shmatovich,

Peraton Inc. ("Peraton") is pleased for the opportunity to respond to the needs of the SRFECC
agency. This Firm Fixed Price (FFP) proposal is valid for forty-five (45) calendar days after
delivery. In accordance with Peraton's Letter to SRFECC dated March 4, 2024, SRFECC will
have fourteen (14) calendar days from receipt of proposal to review and provide feedback in a
response.

Upon receipt of SRFECC feedback, Peraton will review and if needed will schedule clarification
sessions to ask follow-up questions. Peraton will provide SRFECC with an Amendment 11 in
ten (10) calendar days after all clarification sessions have been completed. SRFECC will then
have ten (10) calendar days after receipt of the proposed Amendment 11 to review and execute.
Our attached draft schedule is based on current planned workload and may be updated upon
amendment delivery.   After Amendment 11 has been fully executed by both Parties, a purchase
order must be issued by SRFECC and received by Peraton within ten (10) calendar days. No
work on the scope included in Amendment 11 will be performed until purchase order is received
by Peraton.

This proposal to SRFECC consists of the following:

- Appendix 1 – CP CAD Server and Memory Upgrade Proposal & Statement of Work
  - Peraton is providing a Firm Fixed Price (FFP) for the purchase, installation, and warranty of this hardware.

- Appendix 2 - Peraton CP CAD Project Enhancement Proposal & Statement of Work
  - Peraton is providing a Firm Fixed Price (FFP) proposal for the following enhancements to the current CommandPoint® CAD, Mobile & ViewPoint™ COTS solution. This proposal and pricing will supersede previously submitted enhancement quote letters.

If you should need any additional information, please contact the undersigned at (757) 349-8970 or lajuan.carter@peraton.com.

Sincerely,

La Juan Carter

La Juan Carter
Director of Contracts Administration

CC: Gordon Barry, Program Manager
     Andrew Fraser, Senior Director, Citizen Security & Public Services Sector
     Justin Ciaccio, Vice President, Citizen Security & Public Services Sector

Attachment 1 – Project Schedule dated 03.15.24

Appendix 1 – CP CAD Server Storage and Memory Upgrade Proposal & Statement of Work
Firm Fixed Price Proposal

Assumptions

- Only the hardware (HW) listed below in the Bill of Materials (BOM) is included in this quote.
- This is a one-time installation that will be performed on-site by a Hewlett Packard Enterprise (HPE) engineer during normal business hours 8:00am to 4:00pm Pacific time.
- A Peraton site engineer will be available remotely during normal business hours (8:00am to 4:00pm Pacific time) to answer questions from the HPE engineer or SRFECC during the installation since HPE does have not access to SRFECC's systems.
- For any damage to the HW in transport, Peraton would request a Return Merchandise Authorization (RMA) from HPE.
- For any damages to the HW after receipt at SRFECC site, prior to installation, SRFECC will be responsible for the cost to replace the damaged HW.

Customer Responsibilities

- Provide a dedicated single point-of-contact to work with and coordinate all interface activities and communication with the Peraton project manager, including (but not limited to) requesting and coordinating with any needed 3rd party vendors and SRFECC personnel.
- SRFECC will provide physical receipt of the new hardware, timely deliver all necessary network configurations and onsite support activities as needed at both the primary dispatch and DR facilities.
- SRFECC will be responsible for safeguarding and storing the hardware until the installation date.
- Ensure qualified SRFECC technical staff are available throughout the installation to assist HPE if needed to access hardware to complete installation.
- Once installation is complete, SRFECC personnel will log onto system and confirm that the storage and memory has been updated.
- If any issues should arise during installation, customer should contact the assigned Peraton engineer prior to the HPE technician leaving the site.
- Customer will any desired perform basic system testing within five (5) business days to validate that the CP CAD application is functioning the same as prior to the update.

Warranty

- HPE will provide a warranty under its standard terms and conditions that will be start once the hardware goes into production and continue for one year
- If any additional years of support are required by SRFECC, Peraton will provide a proposal that will be added to the maintenance contract.

Marissa Shmatovich
Administration Manager
SRFECC

March 15, 2024
CR-203424
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Acceptance Criteria

Installation will be considered completed and accepted by the customer when:

- Hardware storage and memory included in the Bill of Materials (BOM) are installed.
- HPE technician demonstrates to the customer that the server storage & memory capacity has been increased.
- After completion of HPE's demonstration, SRFECC will provide an email to Peraton providing acceptance of the HW.
- If in absence of an acceptance email, the work of this upgrade will be deemed accepted after thirty (30) calendar days.

Period of Performance

The Period of Performance will begin upon receipt of purchase order from SRFECC. Upon receipt of purchase order and confirmation from HPE equipment ship date, a mutually agreed upon implementation schedule for the procured hardware will be provided.

Terms and Conditions

This work will be performed in accordance with the existing terms and conditions in Exhibit 2 of the Sacramento Regional Fire/EMS Communications Center Amended and Restated Software License and Service Agreement—Upgrade from COBOL CAD to CommandPoint® CAD Product Suite (the "Agreement"), executed March 19, 2019.

Price Validity

This priced proposal is valid for forty-five (45) calendar days of receipt.

Price and Payment

Line Item	Invoice Date	Price
Total Price		$37,810.00
Milestone Payments		
At Issuance of Purchase Order (50% Total Price)	May 1, 2024	$18,905.00
At Installation Complete and Acceptance (50% Total Price)	July 14, 2024*	$18,905.00

*Invoice date is dependent upon lead time for hardware and scheduling of installation with SRFECC and HPE.

Applicable taxes (if any) will be the responsibility of SRFECC.

Marissa Shmatovich   March 15, 2024
Administration Manager   CR-203424
SRFECC   Page 5 of 25

Bill of Materials (BOM)

Item #	Quantity	Description
R0Q65A	2	HPE MSA 7.2TB SAS 10K SFF M2 6pk HDD Bdl
P00924-B21	24	HPE 32GB 2Rx4 PC4-2933y_R Smart Kit
HA113A1*	N/A	HPE Installation Services
HA113A1#5BW	6	HPE Add-on Options Install Service

Appendix 2 – Peraton CP CAD Project Enhancement Proposal & Statement of Work
Firm Fixed Price Proposal

Enhancement Descriptions

A detailed description has been provided for each of the proposed enhancements in Exhibit A Enhancement Descriptions. These descriptions were derived based on conversations and evaluations between Peraton and SRFECC personnel during the December 13-14, 2023 on-site meetings and subsequent virtual working sessions.

Assumptions

- These enhancements that will be incorporated in Amendment 11 and subsequently funded via a purchase order, outside the scope of the COTS implementation currently under contract, will be delivered as part of a planned Peraton product release.
  - SRFECC determined that the following enhancements are required prior to Go-Live and this information was relayed to Peraton during the December 13-14 on-site meetings.
  - Peraton has developed a project schedule for the seventeen (17) enhancements listed below and is included in this quote transmittal.
- Project Schedule is subject to change dependent upon on receipt of purchase order. SRFECC must complete the testing tasks detailed in the mutually agreed upon schedule.
- The Feature Description for each enhancement in this document is the functionality that will be delivered for that enhancement. Peraton will provide a demonstration of the feature once released. SRFECC will test within their environment and provide feedback to Peraton within ten (10) business days from installation. SRFECC will provide a single point-of- contact (POC) that will ensure the testing is being performed and collaborate with Peraton to provide final acceptance.
  - Any deviation or changes requested by SRFECC as a result of their testing will be evaluated by Peraton and implementation will require a change request.
  - For any defects, Peraton will follow the defect resolution process in the Sacramento Regional Fire/EMS Communications Center Amended and Restated Software License and Service Agreement—Upgrade from COBOL CAD to CommandPoint® CAD Product Suite (the "Agreement"), executed March 19, 2019.
- Enhancement 271 is the only enhancement that requires Peraton product integration to third-party solutions. It is the responsibility of SRFECC to contract directly with the third-party provider for any costs associated with their products and services. Additionally, SRFECC will engage third-party providers to work with Peraton on the integration, installation, testing and trouble resolution. For any delays to the project

Marissa Shmatovich   March 15, 2024
Administration Manager   CR-203424
SRFECC   Page 7 of 25

schedule caused by the third-party providers, Peraton may be entitled to an equitable adjustment.

- No third-party hardware or software is included in the Appendix 2 Statement of Work unless specifically detailed in the individual enhancement.
- Refer to individual enhancements for any additional assumptions specifically related to the enhancement.

Acceptance Criteria

- Acceptance Criteria is provided for each Enhancement and is listed in the Enhancement Description.
- After Peraton demonstrates the functionality, SRFECC will have ten (10) business days to validate the features. At the end of ten (10) business days of validating, SRFECC will provide an email to Peraton providing acceptance of the features.
- In absence of an acceptance email, features will be deemed accepted at the close of the tenth business day after SRFECC validation period.

Customer Responsibilities

- Review each enhancement and the functionality that Peraton will be implementing. If any additional capabilities or changes are requested by SRFECC after contract execution, this will be considered a change request.
- Provide a dedicated project single point-of-contact to work with and coordinate all interface activities and communication with the Peraton project manager, including (but not limited to) requesting and coordinating with any needed third-party vendors and SRFECC personnel.
- Provide the WAN network connection and any needed end-to-end network configuration including any required firewalls to support testing, deployment, and access to third-party vendors that will be receiving CommandPoint® CAD data and/or sending third-party data to the CommandPoint® CAD.
- Ensure qualified SRFECC technical staff are available throughout the project to assist Peraton staff when needed in accordance with the mutually agreed to schedule.
- Project Schedule subject to change dependent upon on purchase date. SRFECC must complete the testing tasks detailed in the mutually agreed upon schedule.

Price

Line Item	Price
Total Price – All Proposed Enhancements	$823,996.61

Payment

Peraton will invoice SRFECC in accordance with the milestone payment schedule below:

Milestone	Milestone Description	Planned Invoice Date	Amount
1	35% at issuance of Purchase Order or other procurement vehicle	May 1, 2024	$288,398.81
2	55% upon of delivery and install of all enhancements	June 4, 2025	$453,198.14
3	10% System Readiness Completion	October 28, 2025	$82,399.66

Payment terms are net 30 calendar days. Applicable taxes (if any) will be the responsibility of SRFECC.

The enhancement price includes development, installation, and testing. For enhancements that include Peraton interfaces, first year annual maintenance has been included in the price.

Terms and Conditions

This work will be performed in accordance with the existing terms and conditions in Exhibit 2 of Sacramento Regional Fire/EMS Communications Center Amended and Restated Software License and Service Agreement—Upgrade from COBOL CAD to CommandPoint® CAD Product Suite (the "Agreement"), executed March 19, 2019

Price Validity

This priced proposal is valid to forty-five (45) calendar days.

Project Schedule

A revised project schedule is included with this proposal that incorporates all of the enhancements that SRFECC has determined are required for Go-Live. Both the revised project schedule and list of enhancements will be memorialized in Amendment 11.

Exhibit A Enhancement Descriptions

Table of Enhancements

SRFECC Item 40 (TFS Feature 202452) - ViewPoint™ incident and unit icon changes

Feature Description:

Modify ViewPoint™ to provide the following functionality:

(1) Create a system setting to enable this display, otherwise use the current display.
(2) The icons are rectangles that fit the entire incident or unit ID
    a. The icons are rectangles that fit the entire incident or unit ID
    b. The background color of the rectangle correlates with the unit status or incident type, as configured on the Admin site (nothing changes with regards to current functionality here). The text color is always black.
(3) Selection halos are rectangular, icons are not elliptically shaded.
(4) Circles and numbers are used for clustering (Existing functionality).

Acceptance Criteria:

Peraton will demonstrate on one workstation in the test environment at SRFECC:

(1) Incident and Unit icons are displayed for all entities on the ViewPoint™ map.
(2) The ID of the selected entity displays on the top other IDs of the ViewPoint™ map.
(3) The icons fit the entire incident or unit ID.
(4) The background color of the rectangle correlates with the unit status or incident type, as configured on the Admin site (nothing changes with regards to current functionality here). The text color is always black.

SRFECC Item 50 and Item 268 (TFS Feature 170139) - Preempt Enhancement (DIVERT capability)

Feature Description:

Current options only allow unit suggestion to include available units not on an event or available units on equal or lower priority events.

Peraton will make modifications to the unit suggestion algorithm to provide a new option to allow control of suggested units to only include available units not on an event or available units on lower priority events. This new option for unit suggestion will also control units that are auto dispatched.

Marissa Shmatovich   March 15, 2024
Administration Manager   CR-203424
SRFECC   Page 11 of 25

Acceptance Criteria:

Peraton will demonstrate on one workstation in the test environment at SRFECC with the Preempt Enhancement turned on:

    (1) A unit responding C3 will not be suggested for a new event.
    (2) A unit responding C2 will not be suggested for a new event with the same or lower priority.
    (3) A unit responding C2 will be eligible for suggestion to a new event with a higher priority.
    (4) Auto dispatch will not preempt a unit if it is responding C3.
    (5) Auto dispatch will not preempt a unit for an event with the same or lower priority.
    (6) Auto dispatch will consider a unit responding C2 for an event with a higher priority.

SRFECC Item 61 (TFS Feature 201386) - Display Multiple Messages on Mobile Response Line

Feature Description:

Currently, error messages are being overwritten in the Mobile.

Peraton will modify the Mobility product to give the user the ability to review multiple response messages sent via a single command.

Acceptance Criteria:

Peraton will demonstrate on one of SRFECC's mobile laptops using their test environment with the Display of Multiple Messages on the Mobile Response Line, the user will be able to:

    (1) View multiple CAD messages associated with a single command by expanding the height of the response line
    (2) Reduce the number of pop-ups received by the user by expanding the response line field height when message text exceeds the response line field length
    (3) Collapse expanded response line height by selecting a different button/form on the mobile.

SRFECC Item 138 (TFS Feature 202463) - Enhance the Clear Preempt Request (RECALL)

Feature Description:

Currently the RECALL functionality, ClearPremptRequest, in CommandPoint® CAD does not generate notification to a Mobile Unit when the Unit is not in an Available Status, instead it returns an error to the user.

Peraton will add an additional option to the ClearPreemptRequest to allow requests to be sent to units that are either available or not available. Additionally, the command responses and messages from CommandPoint® CAD will be modified so that abbreviations of Clear Preempt Request can be changed from "CPR" on site to something else like "CR".

Acceptance Criteria:

Peraton will demonstrate on one workstation in the test environment at SRFECC
with the additional option to ClearPreemptRequest selected:

(1) The CommandPoint® CAD client operators will be able to issue the P, preempt, command successfully.
(2) The Clear Preempt request will be sent to the unit when the P command is successfully executed.
(3) The unit receiving will be able to clear the event after receiving the Clear Preempt request.
(4) When the Clear Preempt Request is abbreviated in segments or messages it will be abbreviated as "CR".

Assumptions:

(1) The configuration will remain as currently, 1 February 2024, so that:
    a. Units responding C2 will be available.
    b. Units responding C3 will be unavailable.

SRFECC Item 152 (TFS Feature 202938) - Enhanced notifications for grouped Dispatches

Feature Description:

Current timer group notification for multiple units on an event produce separate notification for each Unit when the timer expires, and the notification does not include the event number.

Peraton will modify the messages from timer groups to include the unit and event number when available. Peraton will also modify the timer processing to group units together, when possible,

when the timer was started from the same action. For example, the dispatch of 10 units in a single command to an event will start 10 timers and if three of the units have their timers expire, timer processing will group these into a single message instead of sending three separate messages.

Acceptance Criteria:

Peraton will demonstrate on one workstation in the test environment at SRFECC:

(1) Timer notifications will group units from the same action into a single notification instead of one notification for each unit. For example, if ten units are dispatched in a single command and three units have expired timers then one message would be generated with the three units suggested.
(2) The notification for the expired timer will have the units and the event number as part of the message.

SRFECC Item 158 (TFS Feature 202470) - Allow system wide notification from FAC

Feature Description:

Current there is no way to send a system wide notification that a facility has changed status.

Peraton will add a system wide check box on the FAC form to provide a means to notify all dispatch groups. Peraton will also expand the Dispatch Groups supported when not using the system wide check box to all Dispatch Groups in the same DGP data group as the Agency for the facility.

Acceptance Criteria:

Peraton will demonstrate on one workstation in the test environment at SRFECC:

(1) A System wide check box will be available on the FAC form.
(2) Selecting the System wide box will deactivate the other notification options.
(3) Updates to the Facility with the System wide notification checked will cause a notification to be sent to all dispatch groups.
(4) With the System wide check box cleared, the list of Dispatch groups that are selectable will include all Dispatch groups that have the same DGP data group.

SRFECC Item 159 (TFS Feature 173731) - Highlight notification changes to CROs

Feature Description:

Currently the CROs have trouble determining what has changed with an event related to the notification they have received.

Peraton will modify CommandPoint® CAD to enable the highlighting of new event chronologies since the last time a CRO has viewed an event making it clear why the CROs are receiving a notification. The changes will be highlighted since the event was last viewed by a controlling workstation and viewing from a non-controlling workstation will not clear the highlights.

Acceptance Criteria:

Peraton will demonstrate on three workstations in SRFECC's test environment with this new capability turned on:

(1) When a controlling dispatcher for an event receives an event notification and opens, views, the event, the segments that have not been viewed by a controlling dispatcher will be highlighted.
(2) When the second controlling dispatcher views the event, the segments will not be highlighted.
(3) When a non-controlling dispatcher views the event, the segment not viewed by a controlling dispatcher will be highlighted.
(4) A controlling dispatcher viewing an event after a non-controlling dispatcher will still see the segments highlighted as stated in acceptance criterions (1) and (2).

SRFECC Item 163 (TFS Feature 173734) - Allow multiple units to be placed OOS

Feature Description:

Currently only one unit can be supplied to an Out of Service command.

Peraton will modify the CommandPoint® CAD system to allow multiple units to be placed Out of Service (OOS) at the same time. When using the commands OUT or SI allow multiple units to be entered as part of the command.

Acceptance Criteria:

Peraton will demonstrate on one workstation in the test environment at SRFECC:

(1) Out of Service (OOS) commands, OUT and SI, will accept multiple units.
(2) Standard multi-unit error processing will still apply, so either all units on the command are placed out of service or none are.

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SRFECC Item 175 and Item 256 (TFS Feature 202481) - Add Test Alert messages to Fire Station Alerting

Feature Description:

Currently the CommandPoint® CAD WestNet interface does not support a Test Alert.

Peraton will modify the Tone command to add a test alert capability to the WestNet interface.

Acceptance Criteria:

Peraton will demonstrate on one workstation in the test environment at SRFECC:

(1) The TONE command will accept a parameter as defined in Peraton's Functional Specification Document (FSD) to indicate the message is a test message.
(2) The WestNet message sent after issuing the TONE command with the test parameter will be a Test Alert message.

SRFECC Item 185 (TFS Feature 173733) - Add DOS to turn off display of Reverse Geo

Feature Description:

Currently E911 calls will populate the event location even when they are not from landlines using reverse Geo lookup.

Peraton will add a capability, controlled by a DOS setting, that will only populate the event location from E911 data when the call is from a landline as identified by the data received from ANI/ALI.

Acceptance Criteria:

Peraton will demonstrate on one workstation in SRFECC's test environment with the capability turned on via DOS:

(1) Transferring the call data received that is marked as from a landline will still populate the Event location on the EVA form.
(2) Transferring the call data received that is marked as other than from a landline, wireless for example, will not populate the Event location field on the EVA form.
(3) Turning on this DOS will not change the behavior for the other fields on the EVA form when transferring the call data received no matter how it is marked.

SRFECC Item 233 and Item 260 (TFS Feature 202478) - Enhanced notification information and destinations

Feature Description:

Current NTF notification doesn't include both the event and unit numbers even when available.

Peraton will modify the notifications from NTF to include both the event and unit numbers when available, as part of the notification message. Peraton will also add destinations to the NTF for Dispatch and Workstation Groups.

Acceptance Criteria:

Peraton will demonstrate on one workstation in the test environment at SRFECC:

(1) NTF notifications for Units will include the Event if the Unit is on an Event.
(2) NTF notification definitions will allow the destination to be a Dispatch Group.
(3) NTF notification definitions will allow the destination to be a Workstation Group.

SRFECC Item 233 (TFS Feature 203132) - Enhanced generation of Deficiency Reports

Feature Description:

Current CommandPoint® CAD will not create a deficiency report for units added by assist or if the event is on scene.

Peraton will modify the deficiency generation function so that the event status where a deficiency is calculated can be modified to include on scene in addition to the waiting, dispatched, acknowledged, and enroute statuses. Peraton will also add a switch to enable the evaluation of units added to an event, either through the assist or dispatch commands, to check if the unit is fulfilling an existing response requirement and perform an ADD for the unit's primary type if the unit would not be fulfilling an existing requirement enabling the deficiency report processing to be the same as if a Dispatcher had done an ADD for the type of the unit and then dispatched the unit.

Acceptance Criteria:

Peraton will demonstrate on one workstation in the test environment at SRFECC:

(1) (Current capability) Event notifications can be configured to notify the Main dispatcher when a unit is preempted based on the preempt segment.

With the new capability enabled to allow deficiency reports to be generated for onscene events:

(2) A deficiency evaluation will also be done when the event is onscene and a unit is preempted.

(3) If a deficiency is found during the deficiency evaluation a report will be sent to the controlling dispatcher(s).

SRFECC Item 244 (TFS Feature 202498) - Update Assigned Travel Code for the existing units on an event

Feature Description:

Currently the travel code on the dispatch and updated dispatch messages is the travel code assigned at dispatch.

Peraton will add a switch that can be turned on to enable for the re-evaluation of the assigned travel code for units currently assigned to an event when the type code of the event is changed. The Peraton Mobility software already highlights the changed fields when an updated dispatch message is received so the any new travel code with also be highlighted.

Acceptance Criteria:

Peraton will demonstrate on one workstation in SRFECC's test environment with the capability turned on via DOS:

(1) When the event type is changed, the assigned travel code for units on the event in a Dispatch or Enroute status are re-evaluated and updated before the updated dispatch message is sent to the units.

(2) Units on an event in a C2 assigned travel code will receive an updated dispatch message to an assigned travel code of C3 when the event type is changed that would change the assigned travel codes for the existing units.

(3) (Current functionality) New units dispatched to an event after the event type is changed get the new assigned travel code on the dispatch message.

SRFECC Item 260 (TFS Feature 202491) - Allow Facility description to be added to transport messages

Feature Description:

Currently the command response message for a unit transporting to a Facility does not include any status information.

Peraton will add a switch to enable the inclusion of the Facility description in the command response message. This will increase the size of the response message that will allow the Mobility client to be configured to show this as a popup message. SRFECC will be able to use this capability to include information about the facility like divert or closed in the response message received on the mobile.
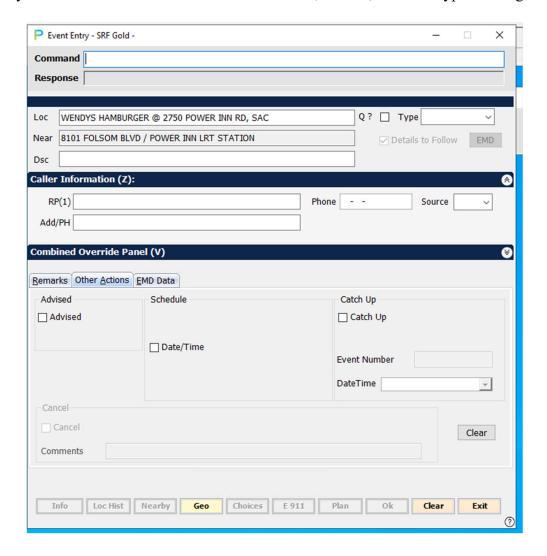
Acceptance Criteria:

Peraton will demonstrate on one workstation in SRFECC's test environment with the capability turned on via DOS:

(1) If no value is placed in the Facility description field, then nothing will be appended to the messages.
(2) (Call Taker or Dispatcher action) When setting a Facility to divert or closed, the Facility description will be updated to additional information to be included in the messages.
(3) A unit placing themselves in transport to a facility will have the Facility description included in the message.
(4) The Facility Description can be set long enough, in conjunction with the message length setting on the mobile, to cause a pop-up instead of a standard message to appear on the Mobile.

SRFECC Item 265 (TFS Feature 189464) - Do not uncheck Advised checkbox

Feature Description:

Currently the Advised Checkbox on EVA form is reset, cleared, when the type is changed.

Peraton will add a switch to allow the Advised checkbox to be checked at any time while filling out the form and remain checked when the type is changed. The Advised checkbox will be considered checked if the user checks the box or selects an event that is defined as Advised and then views the Other Actions tab.

Acceptance Criteria:

Peraton will demonstrate on one workstation in the SRFECC's test environment with the
capability turned on via DOS:

(1) The user can click the Advised checkbox and then change the event type without clearing
    the Advised checkbox.
(2) The user can select an event type that is configured as advised, view the Advised
    checkbox, and then change the event type without clearing the Advised checkbox.
(3) If criterions (1) or (2) are not meet, changing the event type will clear the Advised
    checkbox.
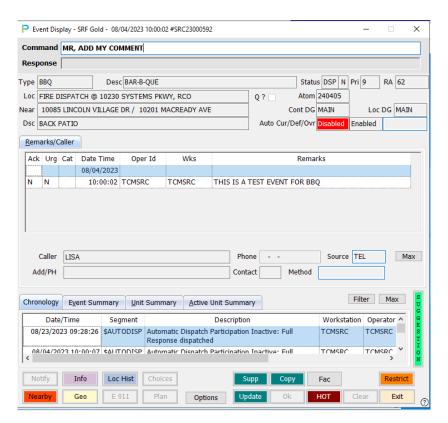
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SRFECC Item 267 (TFS Feature 189463) - Event Display: Automatically save updates sent from ProQA
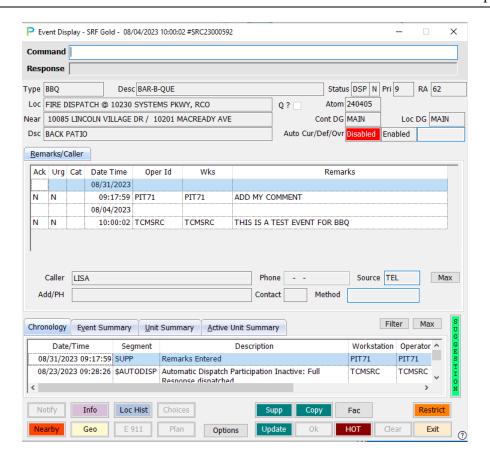
Feature Description:

Currently the Event Display form requires the user to save data returned by ProQA when the event is placed in edit mode and the EMD is activated.

Peraton will add a switch to enable the Event Display form to automatically save updates received from ProQA while in edit mode for the event and ProQA has been activated via the EMD button. The data will include type changes, and data that goes into the remarks and chronology or the event.

Note: Standard error processing on updates will still take precedence just like it does on the EVA form. This means that if the update would cause an error user intervention is required.

Assumption:

(1) The same type of error processing will be used on ED that exists on the EVA in that an auto update that would cause an error must be resolved before auto update can proceed.

Acceptance Criteria:

Peraton will demonstrate on one workstation in SRFECC's test environment with this capability enabled via DOS:

(1) Opening the Event Display, ED, form and then opening EMD, ProQA, from the ED form will enable auto saving the of data received from ProQA which will include:
   a. Remarks
   b. Segments
   c. Event type changes

SRFECC Item 271 (TFS Feature 162112) – EM Resource Interface

Feature Description:

Peraton will provide the integration services to SRFECC to add a new one-way unit AVL (Automatic Vehicle Location) data transfer interface to the agencies Juvare EM Resource system to allow SRFECC real-time unit AVL information to be transferred over to the EM Resource system from the SRFECC CommandPoint® CAD system as unit status updates occur.

Scope of work includes the interface license fee for one year and the first year of interface maintenance.

Interface Summary: The new interface will utilize an IP network connection to connect to the remote EM Resource system across the SRFECC WAN with input and output communications handled in XML format as defined in the Juvare EM Resource Post Ambulance Data API Document dated 2021.

The CommandPoint® CAD will include the Unit AVL and status data output across the EM Resource interface. This work will include the CAD server changes and creation of database scripts and stylesheets to send JSON (JavaScript Object Notation) data to the EM Resource system. It will also include adding interface to the IFW Simulator for lab testing purposes.

Assumptions:

No XIA logging is included with this interface.

Below is the exceptions list to the data set regarding the interface and the requested quote. Note: ATP (at Post) has been removed from status.

EM Resource API Status Values	Possible CP CAD Status
AVAILABLE	AIQ, AOR, AOS
UN AVAILABLE	ONS, DSP, ENR, C2, C3, STAGING
EN_ROUTE	T, T2, T3
AT_FACILITY	TA, TC
RETIRED	LOGOFF, OUT, OOS, TRN

Acceptance Criteria:

Peraton will demonstrate on CP CAD by viewing transmission log file:

(1) Unit status changes listed in the table under Assumptions below in the Possible CP CAD Status column will cause a message to be sent to EM Resource.
(2) The type of status message sent to EM Resource will be based on the mapping of CP CAD statuses to EM Resource. For example, a unit changing status to AIQ would cause an AVAILABLE status message to be sent to EM Resource.