



MEETING AGENDA
REGULAR MEETING OF THE GOVERNING BOARD OF SRFECC

Tuesday, December 12, 2023 **9:00 AM** **Sacramento Metropolitan Fire Department**
10545 Armstrong Avenue, CA 95655

THE BOARD WILL CONVENE IN AN OPEN SESSION AT 9:00 A.M.

Call to Order Chairperson
Roll Call of Member Agencies Clerk of the Board

PRIMARY BOARD MEMBERS

Chad Wilson, Chairperson	Assistant Chief, Folsom Fire Department
Scott Williams, Vice Chairperson	Assistant Chief, Sacramento Fire Department
Christopher Greene, Board Member	Assistant Chief, Sacramento Metropolitan Fire District
Troy A. Bair, Board Member	Deputy Chief, Cosumnes Community Services District

PLEDGE OF ALLEGIANCE

AGENDA UPDATE: An opportunity for Board members to (1) reorder the agenda; and (2) remove agenda items that are not ready for presentation and/or action at the present Board meeting.

PUBLIC COMMENT: An opportunity for members of the public to address the Governing Board on items within the subject matter jurisdiction of the Board. The duration of the comment is limited to three (3) minutes.

PRESENTATION:

1. Clerk of the Board Appointment*
2. Medical Director – End of Year Report*

RECESS TO CLOSED SESSION:

1. CONFERENCE WITH LABOR NEGOTIATOR*
Pursuant to Government Code Section 54957.6

Center Negotiator(s)	Lindsay Moore, Counsel Josh Freeman, Chief Executive Director
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Employee Organization(s)	Teamsters Local 150 Teamsters Local 856 Unrepresented Administrators
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2. PERSONNEL ISSUES*
Pursuant to California Governing Code Section 54957

Employee Evaluation:	Chief Executive Director Operations Manager
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*INDICATES NO ATTACHMENT

Administrative Manager

- 3. **CONFERENCE WITH LEGAL COUNSEL:** Anticipated Litigation*
Pursuant to California Government Code Section 54956.9(b) The Board will meet in closed session to discuss significant exposure to litigation.

One (1) potential case(s).

RECONVENE TO OPEN SESSION:

CONSENT AGENDA: Matters of routine approval including, but not limited to Board meeting synopsis, payroll reports, referral of issues to the committee, and other consent matters. The Consent Agenda is acted upon as one unit unless a Board member requests separate discussion and/or action.

- 1. Regular Board Meeting Synopsis (November 14, 2023) Page 5

PROPOSED ACTION: Motion to Approve Consent Agenda

STAFF REPORTS/ACTION ITEMS:

- 1. **SUBJECT:** Tablet Command – (Staff Report 23-31) Page 10

Recommendation:

- a. Approve Tablet Command quote for a two-way data feed and Fire Mapper licenses.

- 2. **SUBJECT:** ICS Contract Renewal– (Staff Report 23-33) Page 16

Recommendation:

- a. Approve renewing the contract with ICS for 2.5 years at \$5,000 per month.

- 3. **SUBJECT:** Streamline – (Staff Report 23-34) Page 19

Recommendation:

- a. Approve Streamline Platform – Subscription Agreement for website hosting and support services.

- 4. Election/Reelection of Board Chairperson*
- 5. Election/Reelection of Board Vice Chairperson*

DISCUSSION/POSSIBLE ACTION:

None

INFORMATION:

- 1. Cancellation of December 26 Board Meeting *
- 2. Communication Center Statistics Page 24
- 3. PAD Update Page 28

CORRESPONDENCE:

*INDICATES NO ATTACHMENT

None

CENTER REPORTS:

1. Operations Manager Todd*
2. Administration Manager Shmatovich*
3. Chief Executive Director Freeman*

ITEMS FOR DISCUSSION AND POTENTIAL PLACEMENT ON A FUTURE AGENDA:

None

BOARD MEMBER COMMENTS:

None

ADJOURNMENT:

The next scheduled Board Meeting is Tuesday, January 9, 2024

LOCATION: Sacramento Metropolitan Fire District
10545 Armstrong Avenue, CA 95655

TIME: 9:00 a.m.
Board Members, Alternates, and Chiefs

POSTED: 10230 Systems Parkway, Sacramento, CA 95827
www.sfecc.ca.gov
10545 Armstrong Ave, Mather, CA 95655-4102

DISABILITY INFORMATION:

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Chief Executive Director's Office at (916) 228-3070. Notification at least 48 hours prior to the meeting will enable the Center to make reasonable arrangements to ensure accessibility to this meeting.

POSTING:

This is to certify that on December 8, 2023, a copy of the agenda was posted at the following locations:

- 10230 Systems Parkway, Sacramento, CA 95827
- 10411 Old Placerville Rd – Suite #210, Sacramento, CA 95827
- The Center's website at – www.sfecc.ca.gov
- 10545 Armstrong Ave, Mather, CA 95655-4102

*INDICATES NO ATTACHMENT

ATTEST:



MELLISA BERNETT
CLERK OF THE BOARD

**MEETING MINUTES
GOVERNING BOARD MEETING**

**Tuesday, November 14, 2023, 9:00 AM Sacramento Metropolitan Fire Department
10545 Armstrong Avenue, CA 95655**

GOVERNING BOARD MEMBERS PRESENT

Chad Wilson, Chairperson	Assistant Chief, Folsom Fire Department
Scott Williams, Vice Chairperson	Assistant Chief, Sacramento Fire Department
Christopher Greene, Board Member	Assistant Chief, Sacramento Metropolitan Fire District
Troy A. Bair, Board Member	Deputy Chief, Cosumnes Community Services District

GOVERNING BOARD MEMBERS ABSENT

None

COMMUNICATIONS CENTER MANAGEMENT

Josh Freeman	Executive Director
Julee Todd	Operations Manager
Marissa Shmatovich	Administration Manager

OTHERS IN ATTENDANCE

Lindsay Moore	Counsel, SRFECC
Adam House	Fire Chief, Sacramento Metropolitan Fire District
Ken Cusano	Fire Chief, Folsom Fire Department
Felipe Rodriguez	Fire Chief, Cosumnes Community Services District
Christopher Greene	Assistant Chief, Sacramento Metropolitan Fire District
Mike Taylor	Deputy Chief, Sacramento Fire Department
Mellisa Bernett	Office Specialist, SRFECC
Corbyn Brooker	Human Resources Analyst, SRFECC
Cierra Lewandowski	Payroll & Benefits Administrator, SRFECC
Chia Vargo	Accounting Specialist II, SRFECC
Ingrid Sheipline	Richardson & Company
Doug Kuramoto	Richardson & Company

The meeting was called to order and roll call was taken at 9:03 a.m.

1. The Pledge of Allegiance was recited.
2. There were no agenda updates.
3. There was no public comment.

PRESENTATION:

*INDICATES NO ATTACHMENT

A comprehensive financial audit presentation was delivered by Ingrid Shepline and Doug Kuramoto from Richardson & Company.

CLOSED SESSION:

1. CONFERENCE WITH LABOR NEGOTIATOR*

Pursuant to Government Code Section 54957.6

Center Negotiator(s) Lindsay Moore, Counsel
Josh Freeman, Chief Executive Director

Employee Organization(s) Teamsters Local 150
Teamsters Local 856
Unrepresented Administrators

2. PERSONNEL ISSUES*

Pursuant to California Governing Code Section 54957

a. Employee Evaluation: Chief Executive Director
Operations Manager
Administration Manager

Employee Discipline/Dismissal/Release: (1) position

3. CONFERENCE WITH LEGAL COUNSEL: Anticipated Litigation*

Pursuant to California Government Code Section 54956.9 (b) The Board will meet in closed session to discuss significant exposure to litigation.

One (1) potential case(s)

The closed session was convened at 9:16 a.m.

The open session was reconvened at 10:33 a.m.

1. For items one, two and three, the Board provided staff direction on item two and legal counsel direction on item 3.

CONSENT AGENDA: Matters of routine approval including, but not limited to Board meeting synopsis, payroll reports, referral of issues to committee, other consent matters. A Consent Agenda is acted upon as one unit unless a Board member requests separate discussion and/or action.

1. A motion was made by Chief Greene and seconded by Chief Williams to approve the Consent Agenda for the following:

a. Regular Board Meeting Synopsis - October 24, 2023

AYES: Sacramento Fire Department, Sacramento Metropolitan Fire, Cosumnes Community Services District, Folsom Fire Department

NOES:

ABSENT:

ABSTAIN:

Motion passed.

*INDICATES NO ATTACHMENT

ACTION ITEMS:

1. Center Bathroom Remodel – (Staff Report 23-30)
 - a. A motion was made by Chief Williams and seconded by Chief Bair to approve the expenditures to remodel both restrooms and allow the CED to enter a contract with L&L Construction inc.

AYES: Sacramento Fire Department, Sacramento Metropolitan Fire, Cosumnes Community Services District, Folsom Fire Department

NOES:
ABSENT:
ABSTAIN:

2. Bullpen Remodel Project – (Staff Report 23-32)
 - a. A motion was made by Chief Bair and seconded by Chief Wilson to approve the bullpen remodel project.

AYES: Sacramento Fire Department, Sacramento Metropolitan Fire, Cosumnes Community Services District, Folsom Fire Department

NOES:
ABSENT:
ABSTAIN:

DISCUSSION/POSSIBLE ACTION:

None

INFORMATION:

1. Cancellation of November 28 Board Meeting

CENTER REPORTS:

1. Operations Manager Julee Todd

SERVICE ANNIVERSARIES:

Marlo Swett – 10 years
Denise Tackett – 10 years
Theresa Miller – 10 years
Jennifer Rooke – 10 years

CORRESPONDENCE:

*INDICATES NO ATTACHMENT

None

ITEMS FOR DISCUSSION AND POTENTIAL PLACEMENT ON A FUTURE AGENDA:

None

BOARD MEMBER COMMENTS:

1. Chief Greene

Chief Greene expressed his gratitude for the presentation provided by Ingrid and Doug. He acknowledged the commendations extended to the finance staff. Greene noted that transparency in handling taxpayer dollars is crucial, and that it is reassuring to witness the Centers commitment to this principle.

2. Chief Bair

Chief Bair echoed Greene’s sentiments and extended praise to Chia and Cierra for their exemplary work on the financial front. He expressed his appreciation to the administration staff for their dedication to ongoing projects stating that the implementation of these initiatives not only reinforces the team but also enhances morale.

3. Chief Williams

Chief Williams extended his appreciation to staff for maintaining the high standards that are expected in these audits. He recognized the exemplary service anniversaries and the Center’s overall contributions. Willams ended with thanking dispatch for all of their continued dedication.

4. Chief Wilson

Chief Wilson stated that his remarks aligned with those of his fellow board members. He acknowledged Chia and Cierra’s commendable efforts and noted that their dedication keeps the Center on track every year and always receive great accolades from Ingrid and her team. Wilson expressed his excitement for the upcoming Capitol improvement projects. He ended with acknowledging the projects reflection on the strategic plan and the positive changes it will bring.

ADJOURNMENT:

The meeting was adjourned at 10:47 a.m.

ATTEST:

*INDICATES NO ATTACHMENT

Mellisa Bennett

MELLISA BERNETT
CLERK OF THE BOARD

CHAD WILSON
CHAIRPERSON

SCOTT WILLIAMS
VICE CHAIRPERSON



Sacramento Regional Fire/EMS Communications Center
10230 Systems Parkway, Sacramento, CA 95827-3007
www.srfecc.ca.gov

STAFF REPORT (REPORT 23-31)

DATE: December 12, 2023
TO: Board of Directors
BY: Marissa Shmatovich, Administration Manager
FROM: Josh Freeman, Chief Executive Director
SUBJECT: **TABLET COMMAND DATA FEED AND FIRE MAPPER**

RECOMMENDATION

The Board of Directors:

1. Approve Tablet Command quote for a two-way data feed and Fire Mapper licenses.

BACKGROUND/ANALYSIS

Tablet Command is used by all SRF ECC member agencies. At the June 27, 2023 Board of Directors meeting, the Center received approval to manage the regional Table Command contract for all SRF ECC member agencies. Starting fiscal year 23/24 and moving forward, the Center is the main contact for all Tablet Command licensing and data needs.

The fire agencies have been utilizing Table Command with a one-way data feed from Pulsepoint. This data feed limits the capabilities of Table Command and does not allow fire agencies to utilize the robust functionality Table Command has to offer. The Center received direction from the Board of Directors to explore the potential of a 2-way interface with the COBOL CAD system to allow for immediate use of all the features of Tablet Command.

Through discussion and discovery, the Center determined that Peraton would not establish the two-way direct interface with COBOL, so the Center moved forward with a workaround for a 2-way CAD interface, utilizing a CAD workstation to function as the 2-way data feed with Tablet Command. The quote provided from Tablet Command includes the work needed to make the workstation data feed digestible by Tablet Command as well as the concurrent Fire Mapper licenses for regional use.

This project is in direct support of Strategic Blueprint and Growth Strategy Focus Area 1.D. Continually modernize the Center's technology and systems infrastructure and practices.

Staff Report: Tablet Command Data Feed, Report #23-31

Date: December 12, 2023

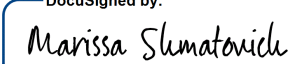
Page 2

FINANCIAL ANALYSIS

The Tablet Command Data Feed project, at \$29,000, and Fire Mapper licenses, at \$5,000, are not currently funded projects. These projects will be funded by reallocating unrealized Facilities Capital Improvement Project (CIP) funding.

The Center will also continue to explore additional funding for this project.

Should you have any questions, please contact me prior to the Board meeting.

DocuSigned by:

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MARISSA SHMATOVICH
ADMINISTRATION MANAGER

Staff Report recommendation authorized by:

DocuSigned by:

65B602DAE5EF4D2
JOSH FREEMAN
CHIEF EXECUTIVE DIRECTOR

Attachments: Tablet Command Quote: Fire Mapper
Tablet Command Quote: PRC CAD Data Feed

Quote

PRC CAD Data Feed

Sacramento Regional Fire/EMS Communications Center

1303 10th Street
 Sacramento, CA 95814
 United States

Tablet Command, Inc.

822 Hartz Way
 Suite 235
 Danville, CA 94526
 United States

Josh Freeman

Chief Executive Director
 jffreeman@srfecc.ca.gov
 +19169568723

Sales Person:

Thom Woodward
 thom@tabletcommand.com
 877-998-2639


Reference:

Quote created: November 13, 2023

Quote expires: December 13, 2023

Total **\$29,000.00**

Products & Services

DESCRIPTION	QUANTITY	UNIT PRICE	DISCOUNT	AMOUNT
PRC CAD Data Feed	1	\$28,000.00		\$28,000.00
Project Management	1	\$1,000.00		\$1,000.00
SUMMARY				
 Total subtotal				\$29,000.00

Total	\$29,000.00
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Comments

Purchase terms

Net 30

Quote

FireMapper

Sacramento Regional Fire/EMS Communications Center

1303 10th Street
 Sacramento, CA 95814
 United States

Tablet Command, Inc.

822 Hartz Way
 Suite 235
 Danville, CA 94526
 United States

Josh Freeman

Chief Executive Director
 jfreeman@srfecc.ca.gov
 +19169568723

Sales Person:

Thom Woodward
 thom@tabletcommand.com
 877-998-2639

Reference:

Quote created: November 13, 2023

Quote expires: December 13, 2023

Total **\$5,000.00**

Products & Services

DESCRIPTION	QUANTITY	UNIT PRICE	DISCOUNT	AMOUNT
Fire Mapper Concurrent User	10	\$500.00 / year		\$5,000.00 / year
SUMMARY				
Annual subtotal				\$5,000.00



Total	\$5,000.00
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Comments

Purchase terms

Net 30



Sacramento Regional Fire/EMS Communications Center
10230 Systems Parkway, Sacramento, CA 95827-3007
www.srfecc.ca.gov

STAFF REPORT (REPORT 23-33)

DATE: December 12, 2023
TO: Board of Directors
BY: Marissa Shmatovich, Administration Manager
FROM: Josh Freeman, Chief Executive Director
SUBJECT: **ICS CONTRACT RENEWAL**

RECOMMENDATION

The Board of Directors:

1. Approve renewing the contract with ICS for 2.5 years at \$5,000 per month.

BACKGROUND/ANALYSIS


The Center has a long-standing relationship with Integrated Communications Services (ICS), with the most recent collaboration on the 2030 Strategic Blueprint and Growth Strategy. The Center intends to continue utilizing ICS' expertise to advise on future communication needs and the progress on the Strategic Blueprint and Growth Strategy. The Center wishes to continue the relationship with ICS and is presenting an extended contract renewal for 2.5 years, which also places this contract on the fiscal year cycle.

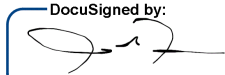
This project is in direct support of Strategic Blueprint and Growth Strategy Focus Area 2. Building a high-performance culture based on trust, respect, and collaborative problem solving.

FINANCIAL ANALYSIS

The contract with ICS is a budgeted annual expense at \$5,000 per month, and there is no unanticipated financial impact.

Should you have any questions, please contact me prior to the Board meeting.

DocuSigned by:

MARISSA SHMATOVICH
ADMINISTRATION MANAGER

Staff Report recommendation authorized by:

JOSH FREEMAN
CHIEF EXECUTIVE DIRECTOR

Attachments: ICS Contract for Services Renewal



November 17, 2023

Josh Freeman
Chief Executive Director
Sacramento Regional Fire / EMS Communications Center
10230 Systems Parkway
Sacramento, CA 95827

Re: Engagement Agreement ("Agreement")

Chief Freeman:

Integrated Communications Strategies, LLC ("ICS") is pleased to continue providing strategic consulting services to the Sacramento Regional Fire / EMS Communications Center ("Comm Center").

This Agreement will be effective on December 1, 2023 and will remain in effect until June 30, 2026. It is understood that either party may terminate this Agreement with 30 days advance notice.

Our scope of work under this agreement will include the following:

- Strategic communication and advisory services on issues that would have operational or reputational impact on the Comm Center
- Support to Comm Center leadership for implementation of the Strategic Blueprint and Growth Plan adopted by the Board in September 2023
- Support for the Comm Center and JPA members on Joint Defense Counsel matters
- Advice and support on other matters, as requested by the Comm Center

For these services, ICS will be paid a base monthly retainer fee of \$5,000. ICS will bill for professional services against the monthly retainer fee at its usual and customary rate of \$310 per hour for each partner. Effective January 1, 2024, the hourly billing rate for each partner will be \$315 per hour. In the event our billings exceed the amount of the retainer fee in any given month, ICS may invoice the Comm Center and be paid for the incremental increased amount billed (overage), subject to a not-to-exceed amount of \$195,000 for the term of the Agreement.

In addition, ICS will invoice the Comm Center and be reimbursed for actual and reasonable costs of out-of-pocket expenses incurred in the performance of the Agreement. Reimbursements for expenses may not be marked-up. All invoices will be paid within 30 days upon receipt.

If the foregoing reflects your understanding, please execute this Agreement and email a scanned copy to Jose Hermocillo at jhermocillo@integrated-comms.com. We look forward to working with you and the Comm Center team.

AGREED AND ACCEPTED:

Integrated Communications Strategies, LLC

By: _____

Name: _____

Title: _____

Date: _____

**Sacramento Regional Fire / EMS
Communications Center**

By: _____

Name: _____

Title: _____

Date: _____



Sacramento Regional Fire/EMS Communications Center

10230 Systems Parkway, Sacramento, CA 95827-3007

www.srfecc.ca.gov

STAFF REPORT (REPORT 23-34)

DATE: December 12, 2023
TO: Board of Directors
BY: Marissa Shmatovich, Administration Manager
FROM: Josh Freeman, Chief Executive Director
SUBJECT: **STREAMLINE PLATFORM – SUBSCRIPTION AGREEMENT**

RECOMMENDATION

The Board of Directors:

1. Approve Streamline Platform – Subscription Agreement for website hosting and support services.

BACKGROUND/ANALYSIS

The Center currently utilizes TRSTY Media for web hosting services. TRSTY Media modernized and updated the Center's website in 2020 and has continued a positive and professional relationship and support over the years.

As the Center looks forward to growth and further improvement, there is a need for specialized web hosting to meet the specific needs of the Center as a JPA and special district. Streamline will maintain and improve the Center's adherence to legal requirements, offers a state-specific transparency dashboard, and includes any future state website mandates so the Center remains compliant. Streamline services include an employee intranet, unlimited support, and more robust board meeting posting and documentation with the ability for the Center to internally control all website content.

This project is in direct support of Strategic Blueprint and Growth Strategy Focus Area 1.D. Continually modernize the Center's technology and systems infrastructure and practices.

FINANCIAL ANALYSIS

The contract with Streamline is a new expense that will replace the current web hosting cost. The initial amount is a one-time \$1,500 build cost and a recurring annual amount of \$10,200 per year. Streamline is a CMAS vendor (CMAS: 3-19-70-3077B), eliminating the need for a bidding process.

Budget remaining for this as of January 2024 is \$2,100, which will fund the \$1,500 build cost and the remaining \$10,200 will be funded as a Software Capital Improvement Project (CIP) item,

Staff Report: Streamline Platform – Subscription Agreement, Report #23-34

Date: December 12, 2023

Page 2

reallocating funds from the Equipment CIP. The Center will then budget the annual recurring invoice amount next budget cycle.

Should you have any questions, please contact me prior to the Board meeting.

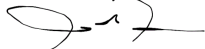
DocuSigned by:



MARISSA SHMATOVICH
ADMINISTRATION MANAGER

Staff Report recommendation authorized by:

DocuSigned by:



JOSH FREEMAN
CHIEF EXECUTIVE DIRECTOR

Attachments: Streamline Platform – Subscription Agreement



Streamline Platform - Subscription Agreement

CUSTOMER: **Sacramento Regional Fire/Ems Communications Center**

ORDER DATE: **11 / 16 / 2023**

This Software as a Service Agreement (“Agreement”) is entered into on the start date listed below, between Streamline (DBA of Digital Deployment, Inc.) with a place of business at 3301 C Street #1000, Sacramento, CA 95816 (“Company”), and the Customer listed above (“Customer”). This Agreement incorporates the [Streamline Terms of Service](#). W9 is available online. **Most customers prefer annual billing for convenience, but all subscriptions are cancellable anytime with a written 30-day notice.**

DESCRIPTION OF SERVICES: See Page 2 for an overview of what Streamline Web includes, and for more information please review our [subscription-based website toolkit for local government](#) .

SUBSCRIPTION ORDER:

Name	Price
Streamline Web	\$11,700.00

One-Time Build Costs: **\$1500**

Order #: **14656577659**

Invoice Frequency: **Annually**

Original Order? **Original**

Additional Billing Details: **N/A**

Billing Start Date: **01 / 01 / 2024**

Paying with check?

Mail the check to: PO Box 207561, Dallas, TX 753207561

Billing Person:

Phone:

Billing Address:

Email:

City, State, Zip:

Streamline:

Name:

Title:

Date:

Signature:

Customer:

Name:

Title:

Date:

Signature:



STREAMLINE

(916) 900-6619

info@getstreamline.com

www.getstreamline.com

3301 C Street #1000, Sacramento, CA 95816



What Your Subscription Includes



Technology

- **Easy-to-use website tool allows you to control your content** - no more waiting on a vendor or IT.
- **Built-in ADA compliance** (the platform is fully accessible out of the “box”).
- **State-specific transparency dashboard** with checkpoints for all posting requirements.
- **Meeting dashboard with agenda reminders**, one-click agenda and minute upload that takes seconds.
- **Ongoing improvements** to existing features included at no cost - your software will never be out of date.



Setup and Training

- **Multiple options** for initial site build and migrating existing content.
- **Introduction to your state requirements** so you know what needs to be posted.
- **Training** for anyone on your staff via remote meeting to help you learn the system.
- **Free domain** included (acmemud.specialdistrict.org) or connect your own custom domain / web address.
- **Free SSL security certificate** so that your site is served over https and visitors are protected.



Ongoing Support

- **Unlimited support** is included for anyone on your staff responsible for updating the website.
- **Support system is built into your website** - get help with the click of a button.
- **Unlimited hosting** of content and files so you never have to “upgrade” your account.
- **Extensive knowledge base** of how-to articles and getting started guides are available 24/7.
- **Can’t figure out how to send your question? That’s ok, you’ll have our technical support number, too.**

And if (when) your state passes additional website mandates, Streamline Web will be updated to help you comply as effortlessly as possible.

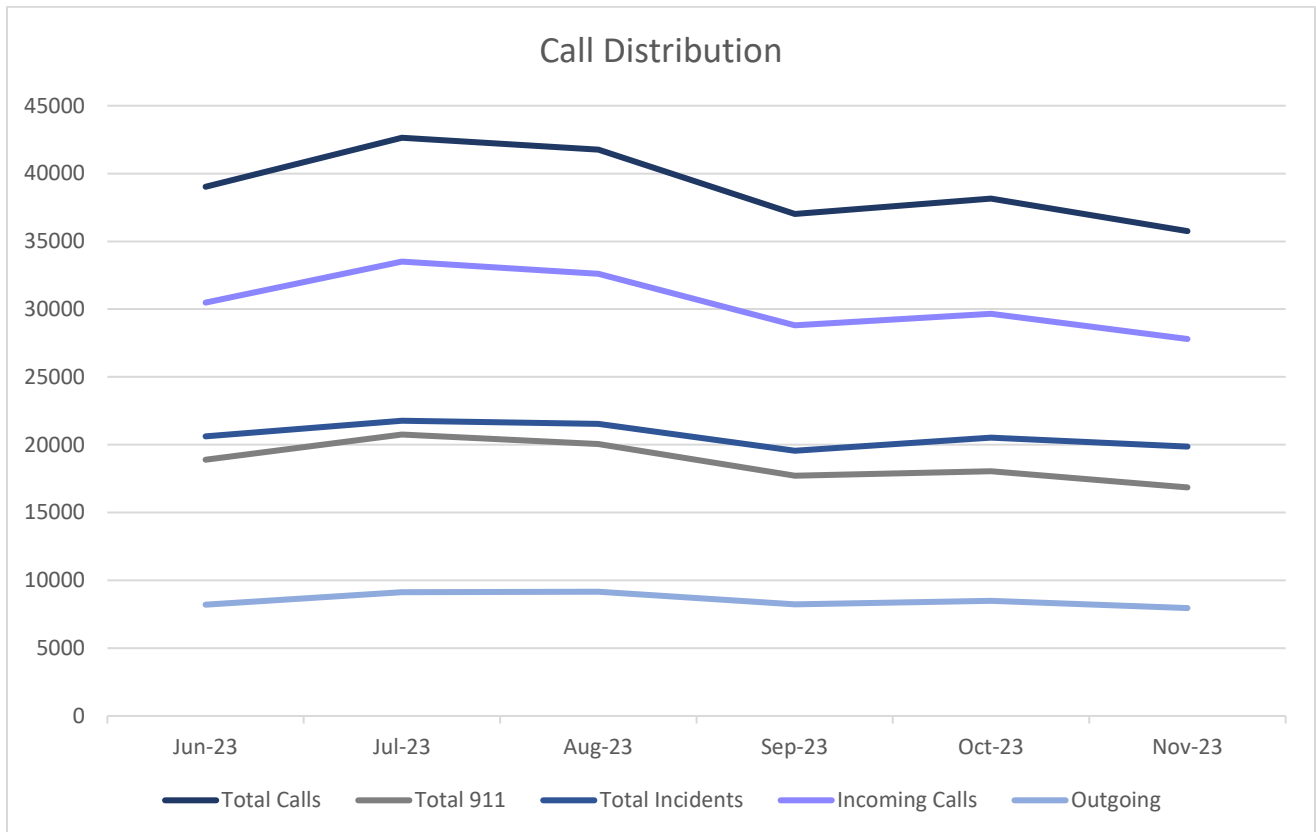
Telephony Performance Measure November 2023

Overview

TOTAL CALL VOL.	35,754
TOTAL INCIDENTS	19,869
INCOMING CALLS	27,798
OUTGOING CALLS	7,956

Incoming Lines Detail

911 LINES	16,853
SEVEN DIGIT EMERGENCY	4,322
ALLIED/ADMIN	6,623

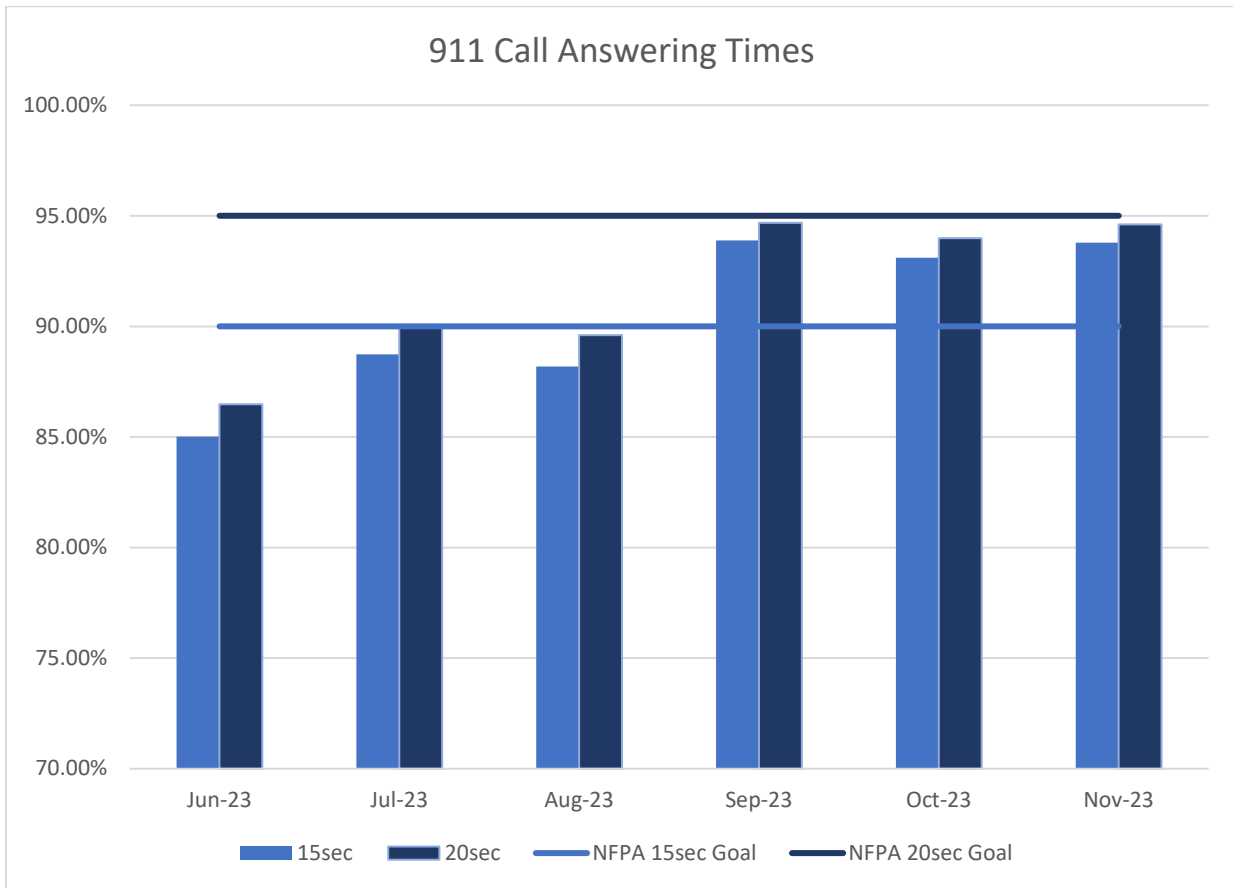


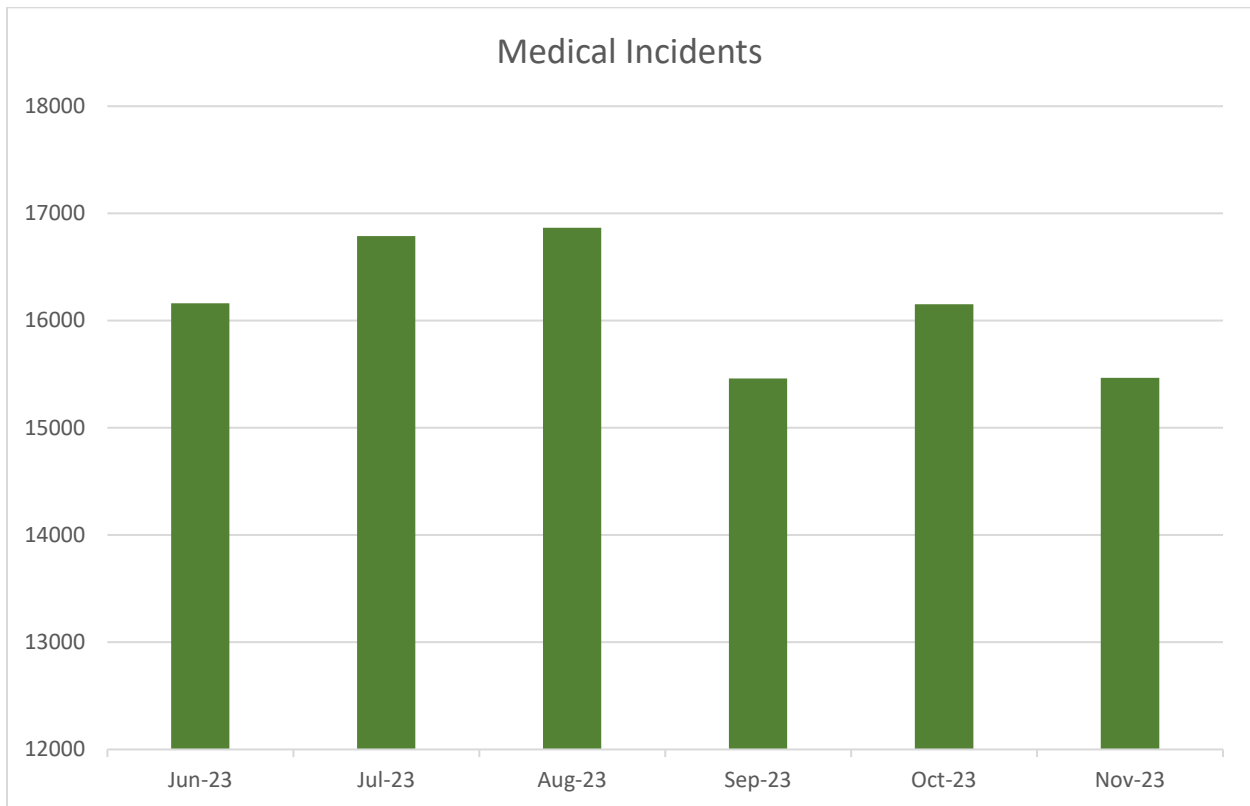
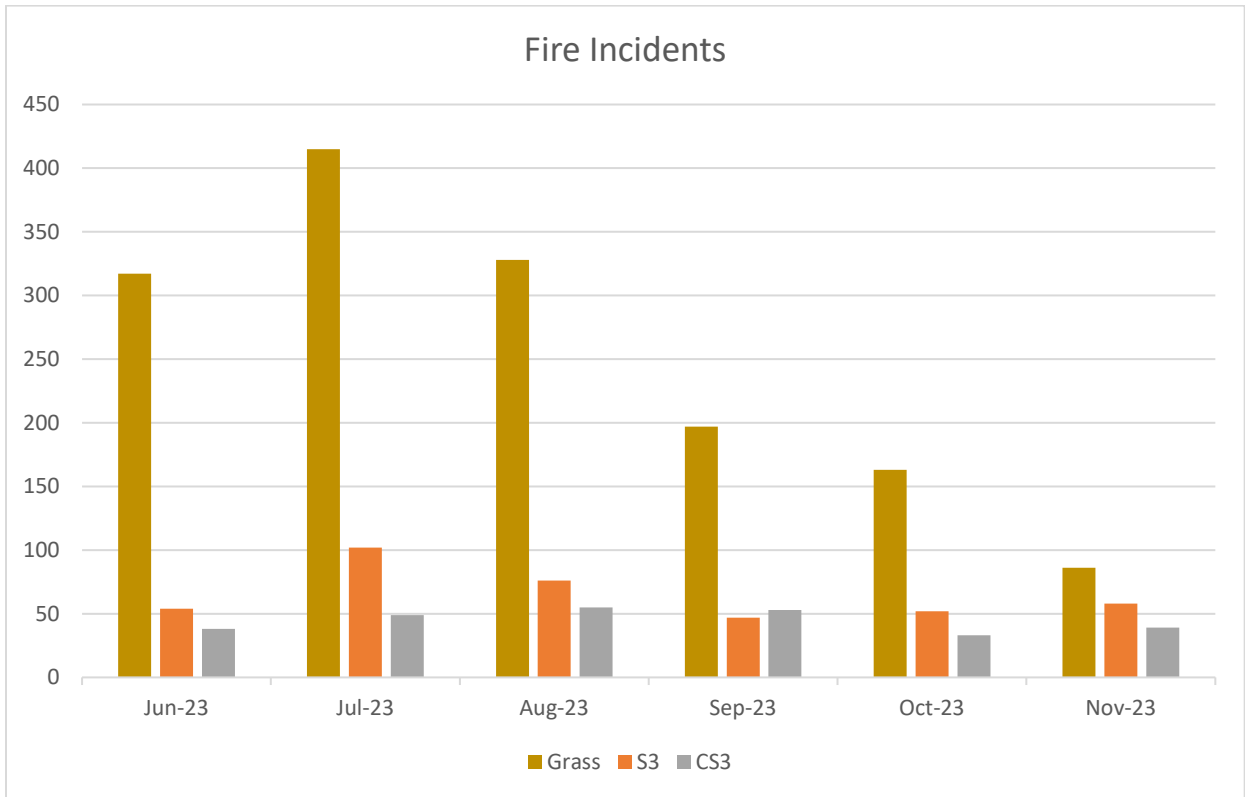
Emergency Lines Answering Standard: NFPA-1221 (2019 Edition)

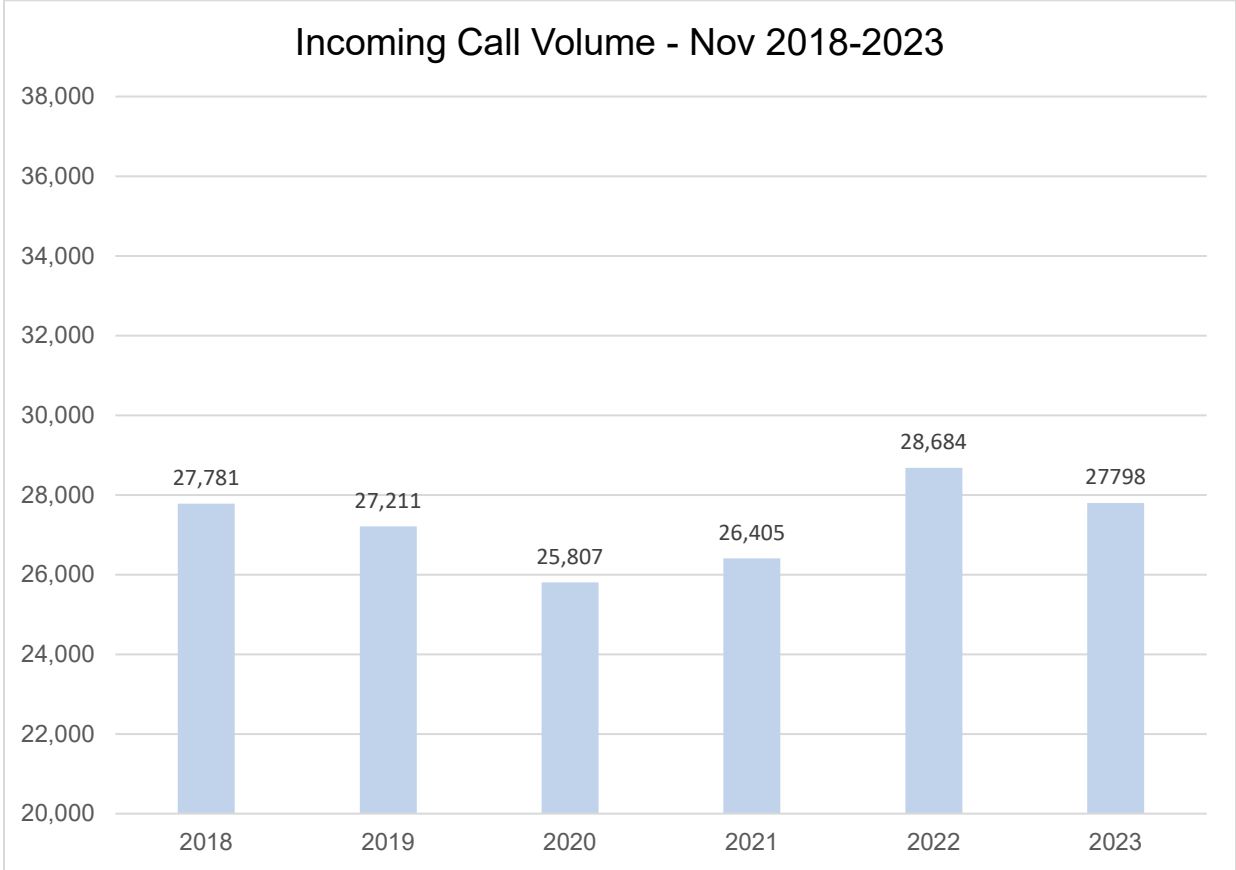
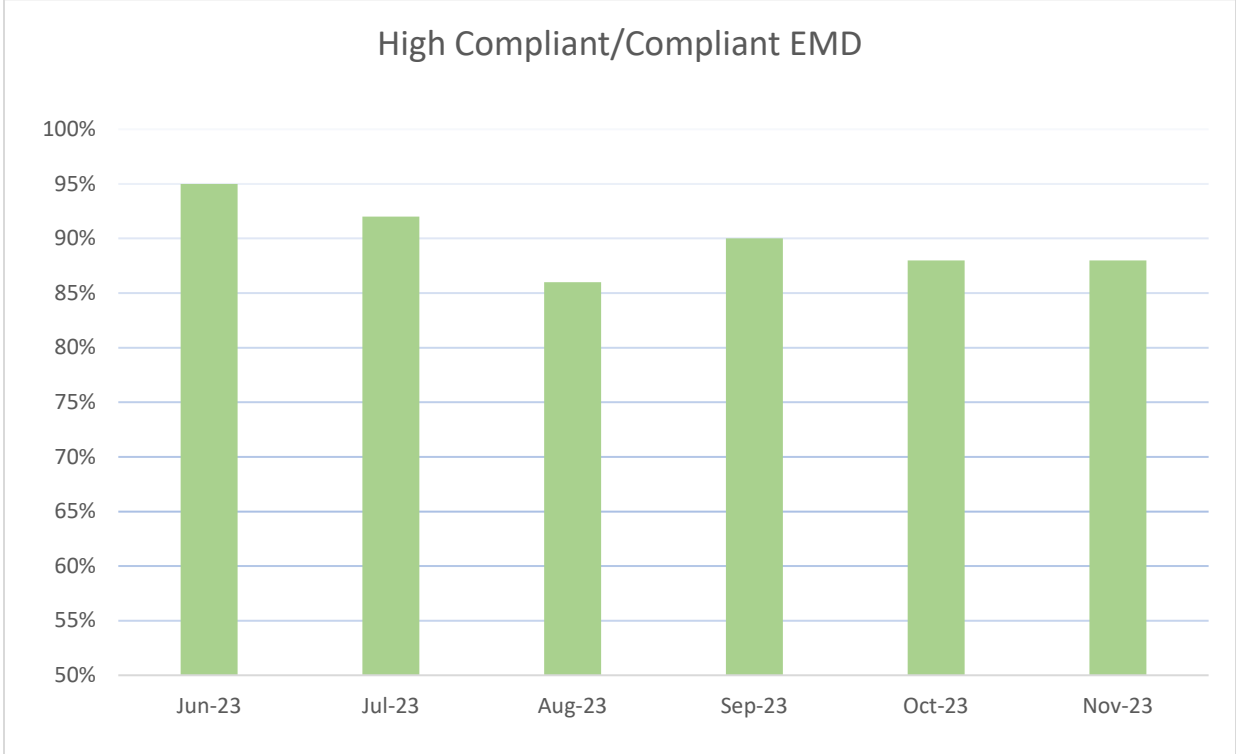
90% answered within 15 seconds

95% answered within 20 seconds

Month	15 Seconds Compliance %	20 Seconds Compliance %
June	85.02%	86.48%
July	88.73%	90.06%
August	88.19%	89.60%
September	93.89%	94.68%
October	93.11%	93.99%
November	93.78%	94.61%









Sacramento Regional Fire/EMS Communications Center

10230 Systems Parkway, Sacramento, CA 95827-3006

www.srfec.ca.gov

SRFECC Positions & Authorization Document (PAD) - Revised 11/30/2023			
FY 23/24			
Center Management			
Position	Authorized	Actual	Comments
Chief Executive Director	1	1	
Operations Manager	1	1	
Administration Manager	1	1	
Executive Assistant	1	0	
Totals	4	3	
Operations Division			
Position	Authorized	Actual	Comments
Dispatcher Supervisor	7	7	
Dispatcher	38	38	
Annuitants	3	2	Extra Help
Totals	45	45	
Administration and IT Division			
Position	Authorized	Actual	Comments
Human Resource Analyst	1	1	
CAD Administrator	1	1	
Telecommunications Engineer	1	1	
CAD/Radio Technician	1	1	
GIS Analyst	1	1	
Systems Engineer	1	0	
Office Specialist	1	1	
Accounting Specialist II	1	1	
Payroll & Benefits Administrator	1	1	
Totals	9	8	
Totals	58	56	